

# Qualicum Manor

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## **OUR MISSION**

Qualicum Manor is committed to providing excellent care in a home-like atmosphere.

## **OUR VISION**

To create a culture of caring, quality, safety, service, innovation and excellence; and be regarded as the best place to work, as well as the best place to receive care.

## **OUR VALUES**

**PERSON CENTERED CARE** – We put the needs of the resident first. We support resident independence and dignity, valuing life choices and respecting individual decisions.

**TEAMWORK** – Our workforce is characterized by partnerships. We understand that each member has an important role to play in the quality of life enjoyed by our residents, and each member contributes to the improvement of health outcomes for residents.

**INTEGRITY** – We are accountable for our actions and deliver on our promises.

**COMMUNITY** – We recognize that we can't do it alone.

We strive to enhance our services by building trusted partnerships with community groups, businesses and a wide range of stakeholders.

**QUALITY and SAFETY** – We continually look for ways to enhance the quality of life for our residents, and the safety of all who live and work at Qualicum Manor.