

Our “Above & Beyond” Guarantee

Our customers are like family to us, and like family we go Above & Beyond to make them happy - that’s our guarantee! Hero Home Care has been creating **happy humans & healthy communities** since 2008 caring for over 3000 customers and delivering over 1,000,000 hours of in-home care. And this is how we do it:

Our Heroes

We don’t just recruit caregivers, we hire heroes. Because we know it’s our people that make Hero Home Care who we are today. We offer a living wage (not just minimum wage), health benefits, and ongoing training and development. We take care of our people so they can take care of you.

Advanced Care Management

Every customer is assigned a dedicated Nurse Care Manager to oversee the health and wellbeing of our customers. This includes supervised visits, home safety assessments, Care Plan development, reassessments, and in-home caregiver training.

Scheduling & Care Coordination

We manage everything, every step of the way. From matching your loved one with the perfect caregiver to ensuring they arrive and depart on time, Hero Home Care is here for you. You will also have access to our trusted referral network for all of your home and care support needs.

24/7 Access. 24/7 Service.

We don’t sleep so you can. Hero Home Care offers daily and overnight care as well as 24/7 emergency on-call support. In addition, we offer our customers access to our virtual family room giving them live access to their schedules, invoices, and our communication portal.

Our Community Partners

To create healthy communities, we need to work together. We work collaboratively with our local hospitals, health care professionals, and community groups to deliver seamless care to those in need. When we all care for the vulnerable, our social fabric stays strong.



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Call us today **1-888-988-9913** or visit

herohomecare.ca

